

Isaac Eiland-Hall

Web Hosting – Web Design - Helpdesk

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Twenty-two years of web design and hosting expertise. Excellent customer relations and helpdesk / technical support abilities. Thrives on solving clients' issues and establishing rapport for long-term relationships.

Skills & Expertise

cPanel + CloudLinux + CageFS, CentOS, Ubuntu, Windows 3.1 through 10, WordPress (and Divi), Bootstrap, Photoshop, HTML, CSS, PHP, MySQL.

Professional Experience

PanamaCityPC.com – Panama City, FL
Owner, Web Designer, Web Hosting
(2006 – Present)

Provide web hosting for more than 200 websites using cPanel + CloudLinux + CageFS server for individuals, small businesses, and web designers. Design websites for clients and assist designer clients with site designs. Computer repair of laptops and desktop including virus removals and OS reinstallations.

Bajito Onda – Dallas, TX
Web Designer (2002-2004)

Design and host websites for clients of the Bajito Onda print shop. Technology included WordPress, HTML/CSS/PHP. Web hosting on self-managed dedicated server running cPanel.

Texas Instruments – Dallas, TX
Internal Helpdesk Technician
(2001-2002)

Provide helpdesk and technical support for internal company website.

Microsoft – Dallas, TX
Email Technical Support (1999-2001)

Provide email-based technical support for Windows 95/98 and all included applications.

(Various technical contracts)
Web Design, Helpdesk, Technical Support, Customer Service (1995-1999)

- **Helpdesk:** Aetna, F.D.I.C., Interstate Batteries
- **Technical Support:** CompuServe, Hewlett-Packard
- **Web Design:** M.A.G.I.C. (recruiting agency umbrella company)
- **Customer Service:** AT&T

